

Zuriel Cabrera
Live Oak Preserve
Tampa, FL

Subject: Comment on Notice of Proposed Rulemaking regarding exclusive marketing and bulk billing arrangements in real estate developments, MB Docket No. 07-51

Commissioners,

I live in Live Oak Preserve in Tampa, Florida. For the past three years, we, the residents have endured countless service interruptions and continue to pay heavily for inferior cable TV/Internet service. We have tried to address this issue with Century Communications, but it has been of no avail. Currently, our service is far below what the competition can provide, and is also lacking new features such as DVR and HDTV. Unfortunately, the company providing the services is owned by the original builder (formerly known as Transeastern). The original builder signed an exclusive contract for 15 years, locking home owners to pay 1.6 million per year for inferior service. These agreements create a state of mind of supremacy whereby providers feel they write the rules and they can do as they please. Additionally, on some occasions we are even blocked from local events. This is not healthy competition, but more like a monopoly. You can view owner complaints at www.liveoakforums.com.

We at Live Oak preserve hope you would research our case and notice the damage these agreements can do. Bulk billing arrangements hurt consumers and our government needs to protect its citizens by putting an end to this practice. We also hope this proposed ruling can be extended to Internet Service providers as well as HOA's.

Thank you,

Zuriel Cabrera